

Practice Location: 24 North 3rd Avenue, Suite 100 C / Highland Park, NJ 08904
Tel:(732)610-5119 / Fax:(908)275-8073 / Mailing address: P.O.Box 23 / Edison, NJ 08818
contact@practicallifepsychotherapy.org / www.practicallifepsychotherapy.org

## General Intake Form

The therapy and counseling work we do is unique to you, just as it is to each one of our clients. Before we get started we need to collect some general information from you. **This form must be filled out before your first appointment.** 

GENERAL INFORMATION			DATE:	/	
How did you hear about us?					
First name:					
Last name:					
Gender:		Date of birth (mm/dd/yyyy):.	/		/
Social security number:					
Address:					
City:	State:	Zi	p code:		
Main phone:	Seco	ondary phone:			
Email:					
EMERGENCY CONTACT					
First name:					
Last name:					
Phone:					
Relationship:					
Do you authorize this person to discuss car	e or treatment w	vith the office in the case of an e	mergency? Y	ES / NO	
Your initials:					

## WHAT TO EXPECT FROM COUNSELING

Counseling is an individually tailored process which is designed to assist you in dealing with your concerns, coming to a greater understanding of yourself, and using effective means of coping which utilize personal and interpersonal resources.

The counseling relationship usually involves sharing personal information with your counselor which may at times be sensitive, very private, or even distressing. Therefore, it is not uncommon during the course of counseling to feel somewhat more anxious or upset for a time. If you should feel this way, it is important to share this information with your therapist. While the outcome of counseling is most often positive, the degree to which any particular individual will reach their goals or achieve their desired level of satisfaction depends on the patient's particular situation.



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At your Intake appointment (the first time you meet with your therapist), you and your therapist will review the concerns you came in to discuss, and will consider these in light of your personal history and life experiences.

You and your therapist will clarify, in the first or second session, the goals of your counseling, and the options available to you, and create a plan for achieving your goals. If you have any questions, please ask. It is important that you feel comfortable about what you do with us here. Although we will make treatment recommendations, and we will try to be as clear as possible in explaining our recommendations, we want to emphasize that, unless it is an emergency, the decision about whether or not to proceed is yours. Please feel welcome to give us feedback on your experience here. We want it to be as helpful and positive as possible.

#### **CONFIDENTIALITY POLICY**

Your privacy is important to us, and we believe that counseling is most effective when patients feel comfortable speaking openly with their therapist. We hope this information will clarify our privacy policies.

In the usual course of events, you have the right to keep your counseling here completely private. This means that, without your written permission, no information about your contact with Jusleine Expressions,LLC is available to anyone outside of the clinic.

Please ask us if you have any questions about this, as we want to be sure you are comfortable with our practices.

There are certain exceptions to confidentiality, noted below, with which you should be aware before you enter into a counseling relationship. Please read carefully through these exceptions, and be sure to ask your therapist if you have any questions.

### **EXCEPTIONS TO CONFIDENTIALITY**

- If you pose a threat of harm to yourself.
- If you pose a threat to another person.

We will take whatever steps are required by law, or permitted by law, to help prevent the potential harm from happening. This may include contacting your family and/or referring to our local Crisis Center.

- If you report information indicating that a child, disabled, or elderly person is suffering abuse or neglect.
- A court order, issued by a judge, could require us to release information contained in your records, or could require a therapist to testify.

### **CONSENT STATEMENT**

I have read and I understand the above information. I have been given the opportunity to ask questions and discuss any concerns about these matters. I understand the risks and benefits of counseling, the nature and limits of confidentiality.

irst name:	
ast name:	
Date:	

Release of Information (Must be signed if you are using your insurance to cover your sessions).



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INSURANCE AND N.J. DEPARTMENT OF BANKING AND INSURANCE, ENTITY TO PROCESS MENTAL HEALTH CLAIM(S)
Insured's name (please print):
Insured's last name:
D.O.B.:
Social security number:
Address:
Main phone: Secondary phone:
Email address:
Patient's name (if different from above):
Patient's D.O.B.:
Patient's social security number:
Address:
Main phone: Secondary phone:
Email address:
PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE
Authorization: I understand that a copy of this form and enclosures may be sent to any party involved in recovering payment from your insurance, along with pertinent documentation, such as your Mental Health Assessment. I authorize the release of my medical records to my insurance and to the N.J. Department of Banking and Insurance or another entity involved in processing your claim for payment. I authorize the release of my medical or other information necessary to process claim(s). I also request payment of government benefits either to myself or to the party who accepts assignment to process the claim(s).
Signature:
Date:



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FINANCIAL AC	GREEMENT TO PAY / FINANCIA	AL AGREEMENT / RESPONSIBILITY INFOR	RMATION
First name:			
Last name:			
CREDIT CARD	INFORMATION		
Credit Card G	uarantee: VISA / MC / DISCOV	ER / AMERICAN EXPRESS	
Name on the	card:		
Account num	ber:		
Security code	<b>:</b>	Expiration date:	<i>I</i>
Billing addres	s:		
Dpto:	City:	State:	Zip:
Email address	S		
AGREEMENT	TO PAY		
coinsurance an inform the IFPI	d any deductibles stipulated by n L of any changes that affect the	e to IFPL (Institute for Practical Life) for send insurance plan. Payment is due at the time billing or charges to my account. This included and collection procedures will be followed if parts.	of my appointment. It is my responsibility to les changes in any of my third-party payers,
Initial for the	above statements:		
FEES AND CH	ARGES		

- Mental Health Evaluation: \$120 USD.
- Mental Health Individual and Family Therapy: \$76 USD to \$120 USD. A sliding scale is available. Patient is responsible to bring proof of income to determine eligibility.
- Dance Therapy and Couples Therapy: \$120 USD.
- Group Therapy: \$25 USD.
- Clearance Letters: \$65 USD (e.g. Gastric Bypass surgery, Animal Support Letter).
- Court/Legal Letters: \$280 USD (e.g. Immigration Letters, Parental Assessment Capacity Letters).
- A sliding scale fee schedule is available for those patients uninsured, those who lack insurance or have Medicaid as his/her insurance.
- **Recovery Program:** \$170 USD per week, additional sessions are billed at a rate of \$55 USD (program provides three weekly sessions and daily access via text message.
- Membership Program: Starting at \$12.25 USD per month, per program (ask for additional information).

**Assignment of Benefits:** I authorize payment by my third-party payor (Insurance Company, Medicare/Medicaid, county, or Other) or Credit Card to be paid directly to Jusleine Expressions,LLC for services rendered. I understand that I am financially responsible to Jusleine Expressions,LLC for charges applied to deductibles, co-pay, no-show, and for all charges limited by my third-party payer.



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## AN IMPORTANT MESSAGE ABOUT INSURANCE COVERAGE

We file all insurance claims as a courtesy to our patients, however your insurance policy reflects a contract between you and your insurance company. It is your responsibility to be familiar with your carrier and pay and co-pay or deductible required by your policy at the time of your visit. You are responsible for any charges not covered by your insurance policy. I understand that my eligibility for coverage by my insurance policy may not be confirmed at the time I wish to receive services from. If it is determined that I am not eligible for coverage, I understand that I will be responsible for payment of all services provided.

Initial for the above statements:	
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## DISCLOSURE FOR THE PROVISION OF SUPERVISED TREATMENT SERVICES

I have been informed that treatment services may be provided to me by a counselor intern, credentialed interned, or certified counselor, under the clinical supervision of a New Jersey Licensed Progression, per N.J.A.C. 13:34-6.2 ©.

By signing this provision, I understand all of the above and consent to participate in the treatment and recovery process.

Client signature:	
Date:	
1 Initial intelled fear the initial intelled fear is \$120 LICD for clients that profess not to use their mountal health incurance at least	half of the

- **1.** *Initial intake fee:* the initial intake fee is \$120 USD for clients that prefer not to use their mental health insurance, at least half of the initial intake fee is due on the first visit, with any remaining paid toward a balance during subsequent visits.
- **2. Counseling sessions:** Clients must pay for services at the beginning of each session. If a client is insured for mental health services and has copay, the copay is due at the beginning of each session.
- A sliding scale based on the ability to pay for services is also offered for those clients falling into the low to moderate-income levels and for those clients that prefer not to use their mental health insurance. If the client chooses not to provide income verification, the client will be billed at \$120 USD per session.
- **3. Cancellation and missed appointments:** Clients must cancel sessions 24 hours in advance, or they will be charged a flat fee of \$55 USD for the missed session. Clients who cancel and /or miss three consecutive sessions, upon written notification, will be placed on the waiting list and will be given an outside referral.
- **4. Court evaluations/Documentation:** The fee for document preparation is \$280 USD. The evaluation fee must be paid before the release of the Court Evaluation Report. The fee for a simple one-page counseling letter is \$30 USD.
- **5. Transfer or release of records to outside agencies or persons:** A written, dated, and signed consent form must be obtained from the client or legal guardian prior to the release of the client's file. A service fee of \$30 USD will be charged for records release, not to exceed ten pages.
- **6. Returned checks:** Clients are responsible for any bank fees incurred due to returned checks. A bank service fee of \$55 USD per check will be charged to the client.
- 7. I understand that having health insurance is not a guarantee that my condition is covered and that insurance payment will be made.

# ONLY FILL OUT IF APPLICABLE (e.g. name of spouse for family therapy)

amily member:
irst name:
ast Name:
).O.B.:
amily member:
irst name:
ast name:



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#### INSTITUTE FOR PRACTICAL LIFE INFORMED CONSENT FOR TELEHEALTH SERVICES

#### **Definition of Telehealth**

Telehealth involves the use of electronic communications to enable IFPL mental health professionals to connect with individuals using interactive video and audio communications.

Telehealth includes the practice of psychological health care delivery, diagnosis, consultation, treatment, referral to resources, education, and the transfer of medical and clinical data.

I understand that I have the rights with respect to telehealth:

- 1. The laws that protect the confidentiality of my personal information also apply to telehealth. As such, I understand that the information disclosed by me during the course of my sessions is generally confidential. However, there are both mandatory and permissive exceptions to confidentiality, including, but not limited to, reporting child, elder, and dependent adult abuse; expressed threats of violence toward an ascertainable victim; and where I make my mental or emotional state an issue in a legal proceeding. I also understand that the dissemination of any personally identifiable images or information from the telehealth interaction to other entities shall not occur without my written consent.
- **2.** I understand that I have the right to withhold or withdraw my consent to the use of telehealth in the course of my care at any time, without affecting my right to future care or treatment.
- **3.** I understand that there are risks and consequences from telehealth, including, but not limited to, the possibility, despite reasonable efforts on the part of the counselor, that: the transmission of my personal information could be disrupted or distorted by technical failures, the transmission of my personal information could be interrupted by unauthorized persons, and/or the electronic storage of my personal information could be unintentionally lost or accessed by unauthorized persons. IFPL utilizes secure, encrypted audio/video transmission software to deliver telehealth.
- **4.** I understand that if my counselor believes I would be better served by another form of intervention (e.g., face-to-face services), I will be referred to a mental health professional associated with any form of psychotherapy, and that despite my efforts and the efforts of my counselor, my condition may not improve, and in some cases may even get worse.
- **5.** I understand the alternatives to counseling through telehealth as they have been explained to me, and in choosing to participate in telehealth, I am agreeing to participate using video conferencing technology. I also understand that at my request or at the direction of my counselor, I may be directed to "face-to-face" psychotherapy.
- **6.** I understand that I may expect the anticipated benefits such as improved access to care and more efficient evaluation and management from the use of telehealth in my care, but that no results can be guaranteed or assured.
- 7. I understand that my healthcare information may be shared with other individuals for scheduling and billing purposes. Others may also be present during the consultation other than my counselor in order to operate the video equipment. The above-mentioned people will all maintain confidentiality of the information obtained. I further understand that I will be informed of their presence in the consultation and thus will have the right to request the following: (1) omit specific details of my medical history that are personally sensitive to me, (2) ask non-clinical personnel to leave the telehealth room, and/or (3) terminate the consultation at any time.
- **8.** I understand that my express consent is required to forward my personally identifiable information to a third party.
- **9.** I understand that I have a right to access my medical information and copies of my medical records in accordance with the laws pertaining to the state of New Jersey.
- **10.** By signing this document, I agree that certain situations, including emergencies and crises, are inappropriate for audio-/video-/computer-based psychotherapy services. If I am in crisis or in an emergency, I should immediately call 911 or seek help from a hospital or crisis-oriented health care facility in my immediate area.
- **11.** I understand that different states have different regulations for the use of telehealth. In Wisconsin, telehealth may only be conducted between certified office locations. I understand that, in Wisconsin, I am not able to connect from an alternative location for the provision of audio/video/computer based psychotherapy services.



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## **PAYMENT FOR TELEHEALTH SERVICES**

IFPL will bill insurance for telehealth services when these services have been determined to be covered by an individual's insurance plan. In the event that insurance does not cover telehealth, the individual wishes to pay out-of-pocket, or when there is no insurance coverage. We will bill your credit card on record for the session, if you do not have insurance. We will also bill your co-payments to your credit card on record. We will provide you with a statement of service to submit to your insurance company if you wish.

# PATIENT CONSENT TO THE USE OF TELEHEALTH

I have read and understand the information provided above regarding telehealth, have discussed it with my counselor, and all of my questions have been answered to my satisfaction.

I have read this document carefully and understand the risks and benefits related to the use of telehealth services and have had my questions regarding the procedure explained. I hereby give my informed consent to participate in the use of telehealth services for treatment under the terms described herein.

By my signature below, I hereby state that I have read, understood, and agree to the terms of this Intake form (document).

Print name:
Client's signature date:
Parent or guardian signature date:



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# TEXT MESSAGING, EMAIL AND PHONE CALL CONSENT FORM

Client Information (Please Print)
First name:
Last name:
Address:
Main phone: Secondary phone:
I. Risk of: Using text messaging, email and phone messages. IFPL occasionally offers clients the opportunity to communicate via text
messages—especially in the case of adolescents over 14 years of age and young adults. Transmitting client information by text messaging
has a number of risks to be considered before making a final decision regarding its use. These include but are not limited to:  a.Senders can easily misaddress a text message.
<ul> <li>b.Text messaging is easier to falsify than handwritten or signed documents.</li> <li>c.Text messages can be intercepted, altered, forwarded or used without detection or authorization.</li> <li>d.Text messages can be lost in transmission.</li> </ul>
II. Conditions for the use of: Text messaging, email and phone messaging. We will use reasonable means to protect the security and
confidentiality of text messaging information sent and received; however, because of the risks outlined above, we cannot guarantee the
security and confidentiality of text messaging communication and will not be liable for improper disclosure that is not caused by our
intentional misconduct. Consent to the use of text messages includes agreement with the following conditions: <b>a</b> . Texting is not appropriate for urgent or emergency situations. Please call 911. <b>b</b> . Texts should be concise.
<ul><li>c. The client/parent/legal guardian should call and/or schedule an appointment to discuss complex and/or sensitive situations.</li><li>d. Although our staff will endeavor to read and respond promptly to a text message, we cannot guarantee that any particular text</li></ul>
message will be read and responded to within any particular period of time.
<b>e</b> . The client should not use text messaging for communications regarding extra sensitive materials including physical health issues, mental health diagnoses, and/or substance abuse.
f. The client is responsible for protecting his/her password or other means of access. We are not liable for breaches of confidentiality
caused by a client or other third party.  g. Note that we respond to our text messages between the hours of 9:00 am and 6:00 pm.
<ul> <li>h. Note that messages are responded within 24 hours.</li> <li>IV. Client acknowledgment and agreement: I acknowledge that I have read and fully understand this consent form. I understand the risks</li> </ul>
as outlined above and consent to the conditions outlined above. I further waive any and all claims that may arise against Jusleine
Expressions,LLC dba IFPL resulting from the use or misuse of text messaging.
Client signature:
Guardian signature (if applicable):



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## **COVID-19 POLICY**

Due to the outbreak of the novel Coronavirus (COVID-19), our business is taking extra precautions with the care of every client to include health history review and enhanced sanitation/disinfecting procedures in compliance with CDC guidance.

Symptoms of COVID-19 include:

- Fever
- Fatigue
- Dry cough
- Difficulty breathing

**I agree to the following:** I understand the above symptoms and affirm that I, as well as all household members, do not currently have, nor have experienced the symptoms listed above within the last 14 days.

I affirm that I, as well as all household members, have not been diagnosed with COVID-19 within the past 30 days.

I affirm that I, as well as all household members, have not knowingly been exposed to anyone diagnosed with COVID-19 within the past 30 days.

I affirm that I, as well as all household members, have not traveled outside of the country or to any city considered to be a "hot spot" for COVID-19 infections within the past 30-days.

I understand that Jusleine Expressions,LLC cannot be held liable for any exposure to the COVID-19 virus caused by misinformation on this form or the health history provided by each client. Our business is following theses enhanced procedures to prevent the spread of COVID-19, as recommended by the CDC.

By signing below, I agree to each statement above and release Jusleine Expressions, LLC from any and all liability for unintentional exposure or harm due to COVID-19.

I herewith release and hold harmless Jusleine Expressions,LLC.

Patient signature:
Guardian signature (if applicable):
Date:

While the amount of people with COVID-19 has greatly reduced here in New Jersey, it is not over with, and we want to ensure the good health and safety of our patients and staff.

If you have any questions about these procedures, please feel free to contact our office.